


What will you need?

- Your MiniMed™ 780G pump with the green battery icon showing 
- The MiniMed™ Mobile app and a compatible device
Don't have a compatible device? Call us at 1-877-585-0208
- CareLink™ Personal account username and password
- A stable internet connection, preferably Wi-Fi
- Approximately 2 hours time to complete

Complete your software update today!

After you complete your software update, your pump will work with Instinct, Simplera Sync™, and Guardian™ 4 sensors.



Scan QR code for the software update resource page

[medtronicdiabetes.com/780G-software](https://www.medtronicdiabetes.com/780G-software)

Important Safety Information for MiniMed™ 780G System with Instinct: MiniMed™ 780G System is for type 1 ages 7 and over. Prescription required. **WARNING: Do not use SmartGuard™ feature for people who require less than 8 units or more than 250 units of insulin/day.** For details, please visit <https://www.medtronicdiabetes.com/support/download-library/user-guides> and www.medtronicdiabetes.com/importantsafetyinformationforcompletedetails.

Important Safety Information for MiniMed™ 780G System with Simplera Sync or G4S: MiniMed™ 780G System is for type 1 ages 7 and over and type 2 ages 18 and over. Prescription required. **WARNING: Do not use SmartGuard™ feature for people who require less than 8 units or more than 250 units of insulin/day.** For details, please visit <https://www.medtronicdiabetes.com/support/download-library/user-guides> and www.medtronicdiabetes.com/importantsafetyinformationforcompletedetails.

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Medtronic

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Update your pump

And unlock Instinct and Simplera Sync™



1 Install the MiniMed™ Mobile app



- If you don't already have it, download and install the MiniMed Mobile app on your compatible device.
- Already have the app? No need to install it again. Just make sure you have the latest version and move to step 2.
If you haven't used the app in over a month, uninstall and reinstall it.
- If you cannot download or install the app, check your phone's compatibility at medtronicdiabetes.com/app-check. If you don't have a compatible device, call us at 1-877-585-0208.



2 Open the app and sign into your CareLink™ Personal account

- This may be different from your Diabetes.shop login.
- Need help signing in? Go to carelink.minimed.com to reset your username/password or create an account.
- Once signed in, pair the MiniMed Mobile app to your pump and sync your pump data to CareLink from the app.

3 Download and install the update on your pump

- To start the update, in the MiniMed Mobile app, tap the Main Menu button (top left). Tap Manage Pump → Update Pump.
- The update may take up to 2 hours: 45-90 minutes to download, and up to 20 minutes to install (You will not be able to use your pump during the install time).
- You'll see "Software update successful" on your phone when it's complete.
- After the update, SmartGuard™ will take up to 5 hours to warm up and you'll be in Manual mode. During this warm up time, it is recommended to turn on Suspend before low or Suspend on low until SmartGuard is ready.

Follow these steps to turn on one of these features:

1. From the Home screen, press **Select**
2. Select **Settings**
3. Select **Alert Settings**
4. Select **Low Alert**
5. Select **Suspend on low** or **Suspend before low**, edit and **save according to your HCP's guidance**



Scan the QR code to get our online Software Update Guide.

medtronicdiabetes.com/780G-SoftwareGuide